



PROTECTION PLAN Q&A

Why should I invest in a protection plan?

This is the best way to ensure your equipment works when you need it most, and the best way to correct and identify small problems before they turn into big ones.

Will a protection plan save me money?

Investing in a plan now will save you money in the long run by helping to prevent breakdowns in the first place, and always covering 100% of the labor needed on all service and repair calls, for covered parts only.

Why are tune-ups so important?

Tune-ups offer both equipment protection and financial savings. Regular system maintenance can help you save up to 10% on your annual utility bills, prevent breakdowns, and identify small problems before they turn into big ones. And, regular tune-ups also help make your system run more efficiently, lowering your annual fuel consumption by as much as 7-10%!

HOW DO I GET STARTED?

Give us a call today at
203-335-0101 to sign up.
It's that easy!

[HiHoPetroleum.com](https://www.HiHoPetroleum.com)

HOD #432 License HTG. 0393286-SI



And, you know you can rely on Hi-Ho Petroleum for around the clock, priority service on your heating equipment. Regular equipment maintenance is essential to making sure your equipment runs at peak efficiency all season long, saving you money and protecting our environment at the same time.

Most of all, it is the **best way to ensure your heating system works when you need it most**, all season long. Don't chance a breakdown. Protect your equipment with a Hi-Ho Petroleum heating protection plan today.

WHY CHOOSE US

Hi-Ho Petroleum is a trusted home heating oil and HVAC company, rich with history and longevity in the community. But we are much more than your oil company. We are your neighbors, too, and we treat our customers like members of our extended family.

**HEATING EQUIPMENT
PROTECTION PLANS**

Trust Your Comfort to Us!

VALUE PLAN

Limited Emergency Service Monday through Friday during regular business hours along with the following parts:

Burner Replacement

Burner Coupling
Buss Bar Leads
Cad Cell Assembly
Cad Cell Eye
Electrodes
Flange Gasket
Ignition Transformer
Nozzle
Nozzle Adaptor
Nozzle Line

Fuel Supply Parts

Firomatic Valve
Fuel Filter Cartridge
Fuel Pump
Fuel Pump Gasket
Fuel Pump Strainer
Oil Line Fittings (burner only)

Warm Air Systems

Air Filter (STD 1")
Blower Belt
Fan Limit

Controls

Control Zone (single zone ctrl)
Circulator Coupling
Emergency Switch
Igniters
Primary Control
Thermostat (standard, 1 per yr.)
Zone Valve Motor (1 per yr.)

TOTAL TUNE-UP

An annual tune-up will be performed once during the service agreement term during regular working hours. The tune-up includes the following:

- Test and adjust oil burner for maximum efficiency.
- Install new air filters, oil filter cartridge and burner nozzle if necessary.
- Inspect combustion chamber.
- Clean and check electrodes and nozzle assembly.
- Oil all motors on burner, fans and circulators.
- Safety check all operating controls.
- Clean and inspect flue pipe including chimney base (where accessible).

COMFORT PLAN

Everything covered under Value Plan plus:

Burner Replacement

Blast Tube
Burner Fan
Burner Motor (up to 1/7 hp)
Delayed Oil Valve
Delayed Oil Valve Coil
End Cone
Line Voltage Wiring (at unit only)
Low-Voltage Transformer
Low-Voltage Wiring
Zone Damper Motor (1 per yr.)

Controls

Anti-Hum Device
Aquastat (single only)
Cad Cell Control
Flue Pipe (up to 8")
Pressuretrol Control (PSI only)

Fuel Supply Parts

Fuel Filter Complete

ALLOWANCES SERVICES

\$250 boiler/furnace replacement

\$100 burner replacement

\$75 indirect water heater

\$70 oil tank replacement

Venting of baseboard heaters/radiators

Adjusting boiler pressure

Adjusting water level

PREMIUM PLAN

Everything covered under Comfort Plan plus:

Auto Water Feeder (1 per yr.)

Ball Valve

Bearing Assembly

Blow Down Valve

Blower Bearings

Blower Complete

(heating season)

Blower Shaft

Blower Wheel

Boiler Valves

Circulator Complete

Digital Thermostat (prgm)

Draft Regulator

Electrical Fittings

Expansion Tank

(diaphragm type)

Feed Valve

Gauge Glass

Gate Valve

Humidifier Float

Humidifier Motor

Humidifier Pad

Humidifier Transformer

Humidistat

Hy Vents (2 per yr.)

Low Water Cut Off

Float (#67)

Low Water Cut Off

Switch (#11)

Mixing Valve

Pressure Gauge

Purge Valve

Radiator Air Bleeders

Relief Valves

Temperature Gauge

Triple Aquastat

Zone Damper Motor

Zone Valve Control

(upto 3 zones)

Zone Valve Complete

Zone Valve Motor (1 per yr.)

Zone Valve Relay (1 per yr.)

OPTIONAL COVERAGE

Oil-Fired Water Heater Coverage

Coverage includes oil burner parts, aquastat, controls and emergency switch and \$100 replacement allowance for a leaking water heater. This plan can be purchased only in conjunction with the Comfort Plan or the Premium Plan.

TankSure PROTECTION

TankSure is the best way you can prevent problems with your aboveground tank. Using EPA-approved ultrasound equipment, we conduct an annual tank inspection to identify the first signs of corrosion.

Once the tank passes the initial inspection, you will be accepted into the program. Should the tank fail subsequent annual tank inspections, you will receive \$1,000 credit towards a replacement.

